





# Child Sexual Exploitation

February 2018

Multi-Skilled Team Members



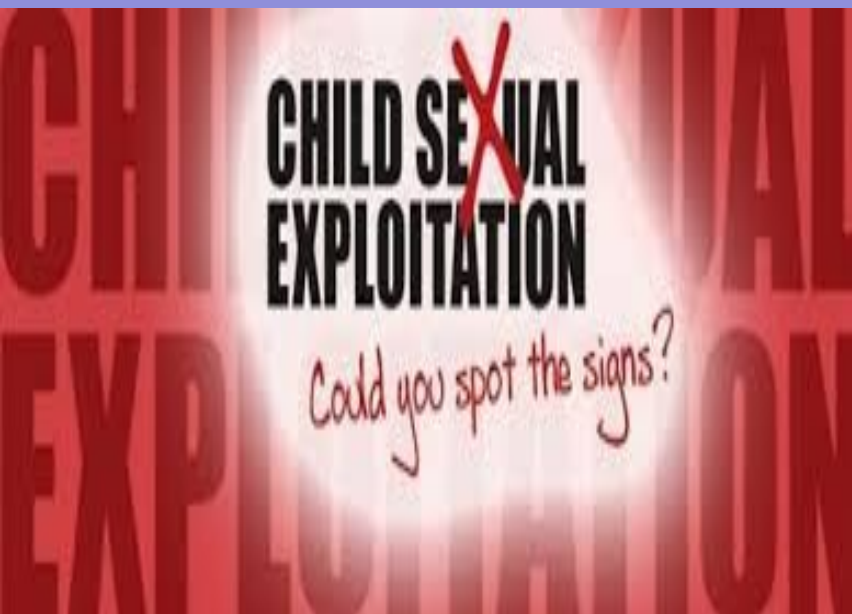
Let's get  
Started

# Understanding Child Sexual Exploitation

Child Sexual Exploitation is when young people up to the age of 18 are manipulated or forced into taking part in sexual activity in return for something

This could be money, food, clothes, alcohol, cigarettes, drugs or somewhere to stay

It is known for children as young as 11 to be subjected to this process known as 'Grooming'



# Understanding Child Sexual Exploitation

It can often appear like they are in a consenting relationship

The person exploiting the child has 'power' over them and can often put them into dangerous situations forcing them to do things that they do not want to do

The victim does not often recognise that they are being exploited



# Signs to Look For at Check In:

- Paying in cash and not willing to give credit card details
- Teenagers loitering in public areas / external areas of premises
- Customers requesting a room that is away from reception
- Adults trying to sneak children/young persons into the hotel. For example: this could be an older male with a younger female, older female with a younger boy, older female with a younger female etc.
- Customers who appear secretive about their visit or trying to conceal their activities in the room or who they are with
- Bookings made in a different name to those who check-in / person speaking a different language to the person booking



# Signs to Look For at Check In Continued:

- Customers arriving and asking for a specific room number but they don't know the name in which the room is booked
- Last minute/walk-in bookings most often paying cash
- An adult and child with a double room booking is a warning sign but **CAUTION** this is often the only option for a parent and daughter/son if no family rooms are available when they book
- A young person who appears withdrawn or tries to hide their face, disorientated or restricted from moving or communicating.
- Customers with a local address renting a room
- Young persons who appear overly made up

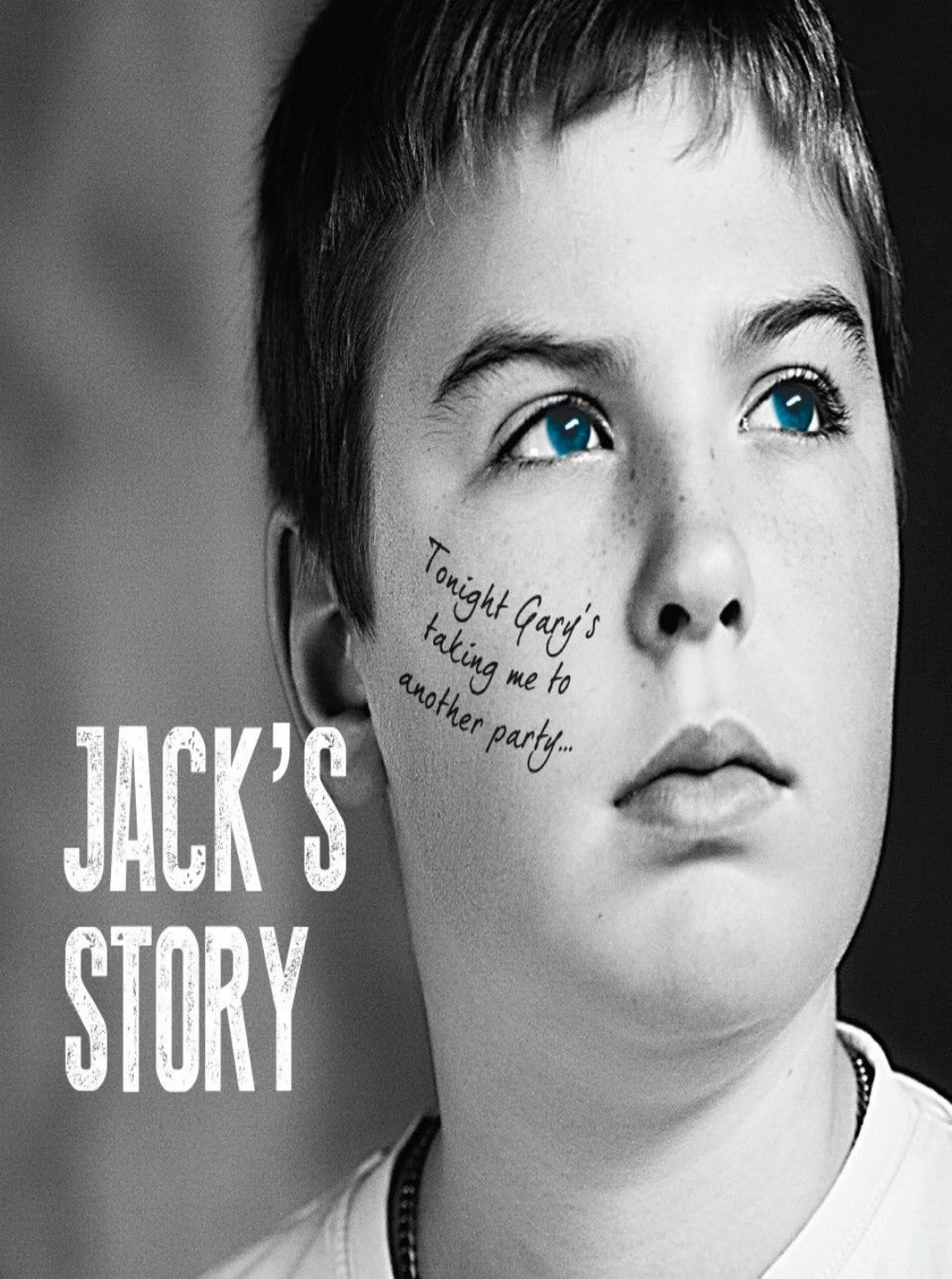
*"She told me she loved me on social media then asked me for money"*

**CHILD SEXUAL EXPLOITATION**  
**THE MORE YOU KNOW THE MORE YOU SEE**  
[www.bedfordshireagainstcse.org](http://www.bedfordshireagainstcse.org)



## Signs to Look For in Public Areas:

- Frequent visitors to the hotel who do not appear to have a reason for being there
- Customers who move in and out of the premises regularly at unusual hours
- Young people with significantly older boyfriends/girlfriends
- Number of persons visiting a room at regular intervals
- Individuals who appear to be monitoring public areas



# JACK'S STORY

## Signs to Look For in the Bar Cafe:

- A young person being brought food or drink by an older person who they seem to see as their boyfriend/girlfriend
- A young person out late who does not appear to be with family members
- Customers who appear to be under the age of 25 when asked for ID in the bar cafe



# Signs to Look For in the Bedroom:

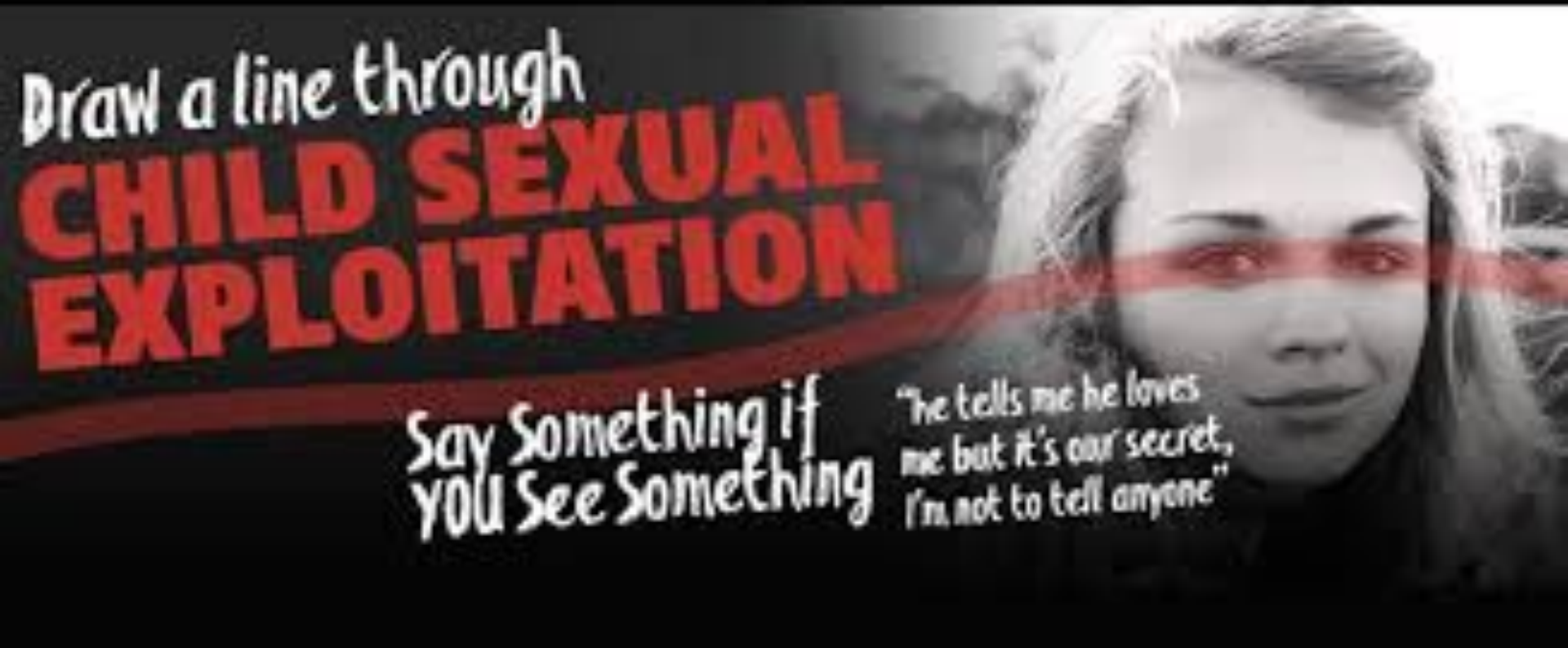
- Customer rooms with a lot of condoms/condom wrappers, drugs/drug paraphernalia (e.g. syringes, wraps, pipes, bong, broken light bulbs, spoons, plastic bags)
- Signs of alcohol, drug or substance misuse
- High traffic to customer rooms
- Noise complaints
- Customers who don't want their room cleaned or visited
- Customers who do not have any luggage

**Are you missing the signs of sexual exploitation?**

# Signs to Look For:

Just one of the above signs may not cause suspicion but spotting **2 or more** triggers should do.

Keep your eyes and ears open and act on anything that appears to be suspicious.



# Check In and Report

- Check in the customers and allow them to go to the room
- If you suspect possible CSE **do not** refuse a room or send them to another Travelodge, otherwise they may leave the hotel making it harder for the police to track them
- Activate the Skyguard device during check in so that all conversations are recorded
- Call 999 to report your suspicions



# If you are unsure

If you do have suspicions about a guest based on the above warning signs, it is important to adhere to the guidance on the following slides:

If **2 or more** of the signs have been spotted but you are still unsure. Try and engage in conversation with either party such as the following:

“What have you got planned for your stay?”

“Do you realise you’ve booked a double room, would you like an additional bed making up?”

If you are still not happy and have some concerns, go to the room and knock and advise the fire panel is showing a fault with the smoke detector (or another reasonable excuse) to check on the child’s welfare.

**SAY  
SOMETHING  
IF YOU  
SEE  
SOMETHING**

**Sexual exploitation  
is abuse and a crime.**

If you think it is happening here talk to your supervisor or call Crimestoppers: 0800 555 111



**QUIET PLEASE.**

Let's just keep this between you and me.

**WATCH FOR:** a lot of male visitors to one room. A party room with lots of men, girls, drugs and alcohol. A lot of condom wrappers in the bin. Men paying with cash.

#### Useful numbers...

Police 101 or 999 in an emergency    Safe and Sound 01332 362120    Child Line 0800 11 11  
Derby City Council's Children and Young People's first contact team 01332 641172



# If We Get it Wrong

There have been recent incidents where the police have been called to hotels due to the suspicions of team members, only to find nothing improper was taking place .

- Don't be afraid to act on your suspicions as you will always have the company's support
- Act professionally at all times and follow this training.

Remember to:

- Deal with the situation sensitively and professionally
- Don't embarrass the person in front of other customers
- Always look for **at least 2 triggers**
- If we get it wrong, apologise and explain the welfare of the child is our main concern.



SHE COULD BE  
YOUR DAUGHTER...

WE CAN'T TURN AWAY  
ANY LONGER.

# Check In and Report

If the customer becomes suspicious and leaves the hotel with the young person, you need to try and gather as much information as possible and relay this to the police

Try to make a note of:

- What the customer looks like and what they were wearing
- What the young person looks like and what they were wearing
- The make and model of any vehicle, including its colour and number plate
- Their direction of travel – which way did they go?

Don't  
be blind  
to the  
signs



# Following Check Out

If suspicions are raised following check out, e.g. a room is found with a lot of condoms/condom wrappers, drugs/drug paraphernalia and/or signs of alcohol misuse:

- Preserve evidence
- Do not move items
- If person(s) have left, do not let anyone go into the room until the police arrive or instruct you otherwise



# Test Purchase Exercises

- Increasingly we are seeing police forces conducting so called “test purchase exercises” in hotels.
- This can be a male or female police officer in plain clothes with a younger female or male volunteer.
- They will attempt to make a cash booking and display a number of trigger signs to look out for to see what you do.
- Follow the training, check them in and call 999 to report your concerns.
- Often these tests will follow a leaflet drop on CSE at the hotel.

If you have a Bar Cafe the couple may also attempt to purchase an alcoholic drink for the person underage to check your compliance with Challenge 25.



**UNDER  
25?**



**IF YOU ARE LUCKY  
ENOUGH TO LOOK UNDER  
25 YOU WILL BE ASKED  
TO PROVE THAT YOU ARE  
AGED 18 OR OVER WHEN  
YOU BUY ALCOHOL**

**IF YOU ARE UNDER 18  
YOU ARE COMMITTING  
AN OFFENCE IF YOU  
ATTEMPT TO BUY  
ALCOHOL**





# Reporting



Follow any instructions given by the police

Your District Manager must be notified who will then inform your Regional H&S Advisor

Any police contact must be logged on TicTac as an incident under the category 'Visit by Authorities'

This includes ALL contact e.g. the dropping off of leaflets at the hotel or invitations to training courses

Your regional H&S Advisor will support with arranging / attending any meetings and training



# Business Conduct & Ethics Policy



- Abusers may provide a bribe or gift
- There may also be occasions where customers may attempt to personally manipulate an individual in the form of 'grooming'

- It is therefore imperative that we all comply with the company policy: bribes or gifts (no matter how 'kind' or 'light hearted') should not be accepted to ensure we are protected and safe

- Each colleague has an individual responsibility to fulfil this principle and act professionally at all times

- If you suspect someone in your team is being groomed please report to your line manager immediately



# Further Support

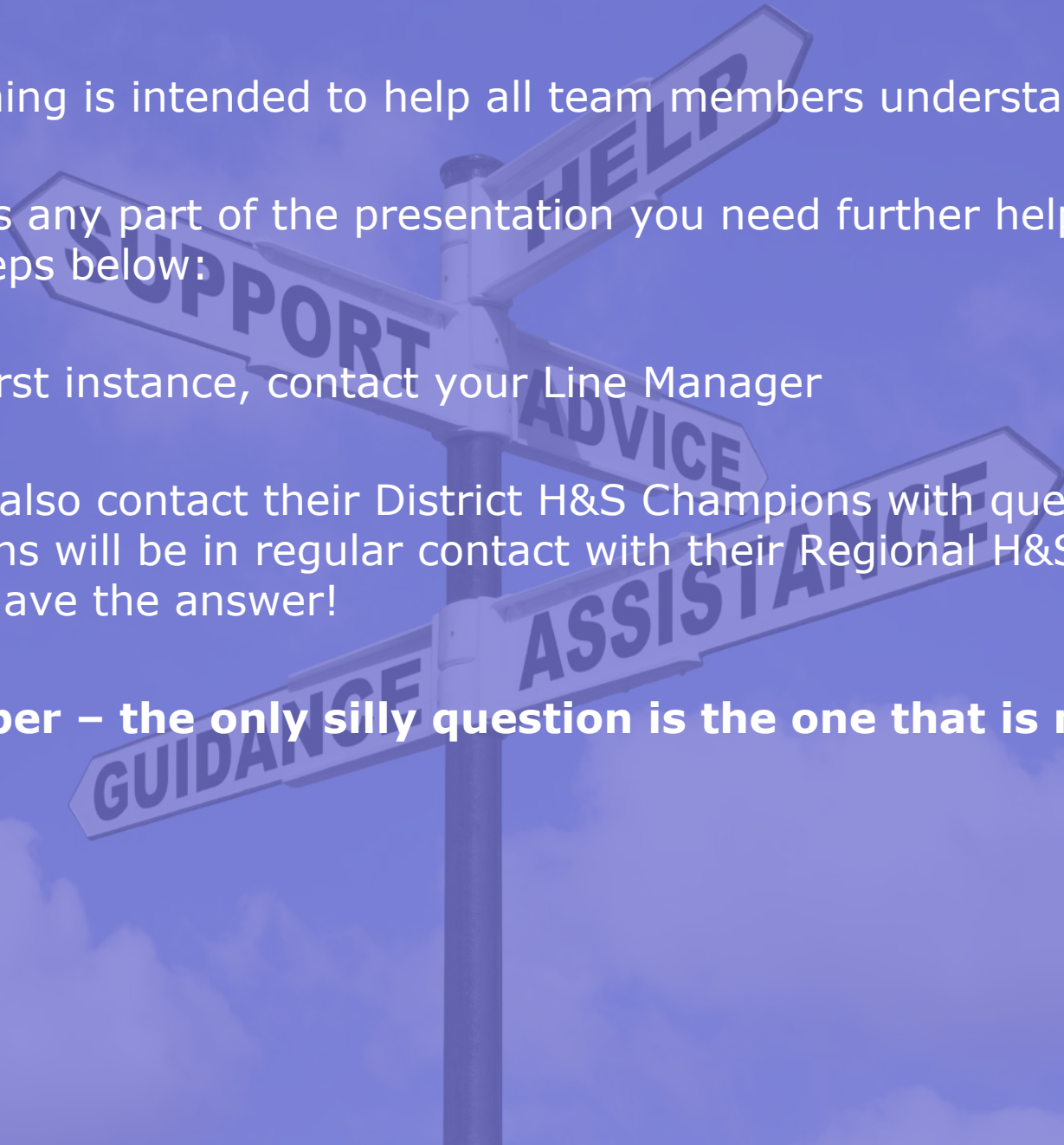
This training is intended to help all team members understand the topic

If there is any part of the presentation you need further help with, please follow steps below:

-In the first instance, contact your Line Manager

HMs can also contact their District H&S Champions with queries. H&S Champions will be in regular contact with their Regional H&S Advisor so may already have the answer!

**Remember – the only silly question is the one that is not asked!**



# Thank You

For completing this months Security Training

GET ME  
OUT OF  
HERE!